

REMARKS

The above changes are requested to the specification to reflect changes made to the formal drawings, specifically, Fig. 15 in the informal drawings was spilt into Figs. 15A and 15B in the formal drawings, and Fig. 19B in the informal drawings was split into Figs. 19B and 19C in the formal drawings. In view of the above remarks, Applicants believe that the application is in condition for allowance; it is therefore respectfully requested that it be passed to issue. If the Examiner has any questions regarding this amendment, he is encouraged to contact the undersigned at the number listed below.

No fee is believed to be required with the filing of this response. However, if such is not the case and a fee is due, the Commissioner is hereby authorized to charge Lyon & Lyon Deposit Account No. 12-2475 for the amount due.

Dated: June 24, 2002

633 West Fifth Street, Suite 4700
Los Angeles, California 90071-2066
(408) 993-1555

Respectfully submitted,
LYON & LYON LLP

By: 

Christopher J. Brokaw
Reg. No. 45,620



Patent
271/283

VERSION WITH MARKINGS TO SHOW CHANGES MADE **RECEIVED**

JUL 08 2002

In the Specification:

Technology Center 2100

Paragraph 23: Figs. 15A and 15B [15 is a] are pictorial representations of a survey builder portlet 1500 according to an embodiment of the invention;

Paragraph 29: Figs. 19B and 19C are [is a] pictorial representations of an illustrative report 1950 generated using the report portlet 1900 according to an embodiment of the invention;

Paragraph 77: In an embodiment, the next step 1320 in creating a new survey is to configure survey setup information. Survey setup information may be stored in the database and may describe the general operation of the survey. Survey setup information may be configured through a portlet, such as the survey builder portlet 1500 depicted in Figs. [15] 15A and 15B according to an embodiment. As Figs. [15] 15A and 15B [shows] show, a survey builder portlet 1500 may be used to configure survey setup information by providing a user interface to obtain user input on topics such as: identification information section 1510, recipient information section 1520, multiple replies section 1530, portlet placement section 1540, end of survey options section 1550, welcome messages section 1560, and closing comments section 1570.

Paragraph 82: In an embodiment, after users have taken a survey, the knowledge management portlet 1200 may provide functionality to generate reports on the collected data. In an embodiment, a report portlet 1950 may be used to generate reports based upon the collected data from the surveys. An illustrative report configuration portlet 1900 is depicted in Fig. 19A according to an embodiment of the invention. The report configuration portlet 1900 may be used to configure the display of the report. An illustrative report 1950 generated using the report portlet [is] are depicted in Figs. 19B and 19C according to an embodiment of the invention.